



H • O • L • Y
A N G E L S

August 1, 2002

Mr. Cayce Hand
Hand Construction Company
5902 Buncombe Rd.
Shreveport, LA 71129

Dear Cayce,

Over a year ago, the building and grounds committee of Holy Angels Residential Facility met to choose a contractor for our new five million dollar state of the art nursery and fitness center. The choice was difficult. Three companies were bidding competitively for the largest construction project Holy Angels had ever embarked on. Hand Construction was chosen following a thorough interview process. But there was hesitation on our part due to the lack of knowledge we had regarding your work. Even though references were contacted, the committee had to deal with the unknown factor.

Today, the project is complete. Our assessment of your company is completely different than our initial thought. Your employees- especially John Provost and Terry Womack- showed a level of professionalism that is usually missing in most construction projects. Their attention to detail saved us hundreds- if not thousands- of dollars. And their word was truly their bond.

John Provost, project manager, was extremely conscious of the many special needs of our facility as well as the overall safety of everyone on campus. His vast knowledge of the construction business proved invaluable many more times than I can count. His expedient response to any questions or problems that arose was most impressive.

I applaud your efforts in surrounding yourself with quality employees and take pride in serving as a true reference for any company that is interested in utilizing your services. The best gauge to a solid reference is answering the question: "Would you use this company again?" Our answer is wholeheartedly "yes".

Good luck with your future projects. We look forward to working with you again in the near future.

Sincerely,

Cheryl Sirven
Dir. Of Development

Sister Concetta Scipione, O. L. S.
Administrator