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ENGINEERS, ARCHITECTS, PLANNERS, ENVIRONMENTAL SCIENTISTS

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WM. R. "BIFF" BURK, III, PE

333 TEXAS STREET, SUITE 975
SHREVEPORT, LOUISIANA 71101
TELEPHONE (318) 222-5901
FAX (318) 222-5908
WWW.BKIUSA.COM

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OVER 95 YEARS OF SERVICE

Mr. Cayce Hand
Hand Construction, LLC
5902 Buncombe Rd.
Shreveport, La. 71149

August 8, 2005

Re: ExpressJet New Stores Facilities Building

Mr. Cayce Hand,

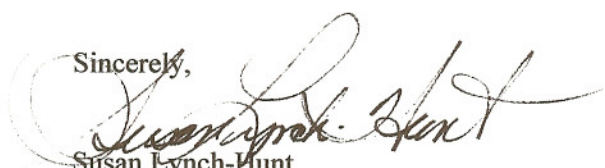
I would like to take this time to say thank you for a job well done. I have worked with many contractors and your company and employees were among the very best.

John Provost stayed on top of all issues and was never afraid to ask or answer any questions that came up. He was very knowledgeable of the specifications and the prints. He was very quick to call to our attention any and everything to keep the job's perspective on line. He was one the most attentive construction managers I have had the privilege of working with and he made the project a team effort. Any time we had issues, John made us feel as our project held top priority and was very quick, as well as efficient, to work *with* us for a solution. It is a project that I will hold as one to be proud of.

Anthony Rambin, the assigned superintendent, was just great. Anthony kept an eye on every part of the job. He maintained and kept accordance with all the subcontractors. The way John and Anthony handled the scheduling of your subs on this fast tracked project was handled with the type of professionalism that we can only hope for on all projects.

I am hopeful on future projects that I am assigned; I will have the privilege of working with Hand Construction and the competence of their team. Again, thank you for job so well done and the team you have.

Sincerely,



Susan Lynch-Hunt
Burk-Kleinpeter, Inc.
Construction Consultant

Cc: Jim DuLaune
John Provost