



Specialists HOSPITAL SHREVEPORT

August 24, 2007

Mr. Cayce Hand
Hand Construction

Dear Mr. Hand:

I would like to take this opportunity to express my personal experience with your company. I have been involved in three commercial construction projects as well as two residential and by far, this has been the most exceptional and rewarding of the projects. From the initial planning stages, cost containment meetings, scheduling and actual job performance, Hand employees have handled themselves professionally and displayed great knowledge during all phases of the project.

I have never seen a construction site maintain the level of cleanliness on a daily basis, a crew always willing to work long days to meet promised deadlines and a job superintendent like Ricky Rains. Ricky supervised and ran this project efficiently as scheduled and constantly communicated with me on processes and progress. Ricky commanded great respect from his subcontractors and I never once heard the statement, "I can't", it was always "let's see what we can do".

Frank Racine was our project engineer and his expertise in electrical, mechanical and information technology was a tremendous asset as we placed ideas before him that are state of the art for our area and he made it happen. Again, you never heard Frank say "it can't be done", it was always, "no promises, but let's see if it can be done." And it was – done!

I will recommend Hand Construction without reservation and welcome all to visit our facility and see the incredible craftsmanship. You do not come across a company as yours everyday and I am extremely pleased to have had the opportunity to work with you, Ricky and Frank on a project so beautifully completed!

Respectfully,

Kandi R. Moore, RN, CNOR, CEO

1500 Line Avenue, Shreveport, Louisiana 71101